



Ned Parks has had a rich and varied life that has taken him from police officer to helicopter pilot to successful entrepreneur with management and leadership positions in the journey.

He brings this experience to his consulting practice as a global provider of business consulting and staff development services that help organizations improve management and strategic competencies enhance customer service and improve employee engagement efforts.

In his work, Ned has traveled to over 20 different countries, interacted with more than 500 organizations, made more than 1,700 presentations to more than 25,000 people from every level of organizational structure.

Endeavors include:

- Business owner
- Mediator
- Customer Service audits
- Military Officer
- International Trainer and Project Consultant
- Author: *The Simple and Easy Manager: What Managers Need to Know Before They Need to Know It.*, Mill City Press, 2018

Areas of Expertise

- Leadership
- Strategic Planning
- Organizational Performance
- Leading Change
- Performance Coaching
- Teams and Conflict
- DiSC and 360 assessment coaching

Industry Experience

- Energy
- Healthcare
- Manufacturing
- Service
- Government
- Military
- Cruise Lines
- International/Domestic Hospitality

Functional Experience

- Learning and Development
- Organizational Development
- Executive retreat facilitation

Education

- Aviation Business,
- Embry-Riddle Aeronautical University
- Real estate, Business, General Studies, University of Akron, Akron, Ohio
- Career Management Series, Case Western Reserve University, Cleveland, Ohio
- United States Army Officer Leadership School
- Instructor Pilot Course
- Ohio Peace Officers Training Course
- Lean Six Sigma Green Belt